

Solving For Safer



SMART911®

- Private and secure website
- Individuals create a Safety Profile of valuable information they want to provide 9-1-1 call takers and first responders
- Service is free
- Registration is simple and takes less than 5 minutes
- The information you provide will display automatically to the 911 call taker's screen when you make an emergency call
- These details can save seconds or even minutes during an emergency



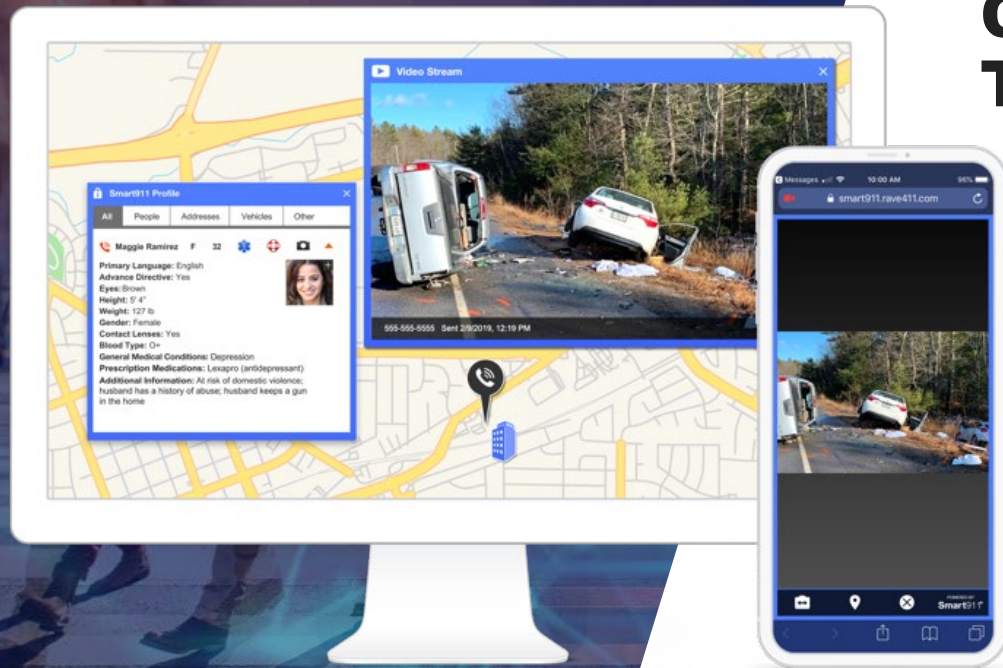
**Gather critical
data for
community
wellbeing.**



Smart911[®]

| Information Displayed: | MOBILE 911 CALL | LANDLINE 911 CALL | 911 CALL WITH SMART911 |
|------------------------|--------------------|----------------------|------------------------------|
| Phone Number | ✓ | ✓ | ✓ |
| Name | | ✓ | ✓ |
| Address | | ✓ | ✓ |
| People in Household | | | ✓ |
| Photos of Children | | | ✓ |
| Medical Conditions | | | ✓ |
| Medications | | | ✓ |
| Allergies | | | ✓ |
| Rescue Notes | | | ✓ |
| Bedroom Locations | | | ✓ |
| Utility Shutoffs | | | ✓ |
| Emergency Contacts | | | ✓ |
| Vehicle Descriptions | | | ✓ |
| Number of Pets | | | ✓ |

IMPLEMENT SUPPORT TOOLS TO CONNECT 9-1-1 WITH THE COMMUNITY

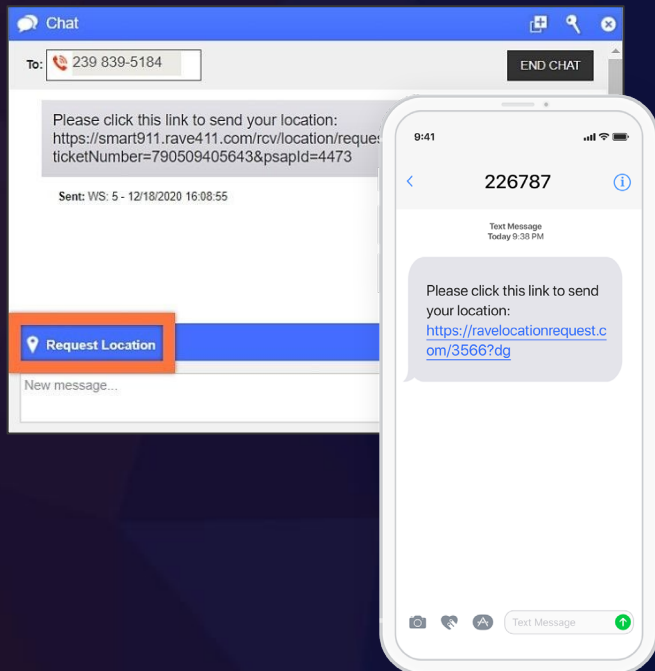


- Automatically display personal safety profiles during an active 911 call
- Two-way chat capabilities
- Enhanced location data and chat location queries
- Real-time monitoring console

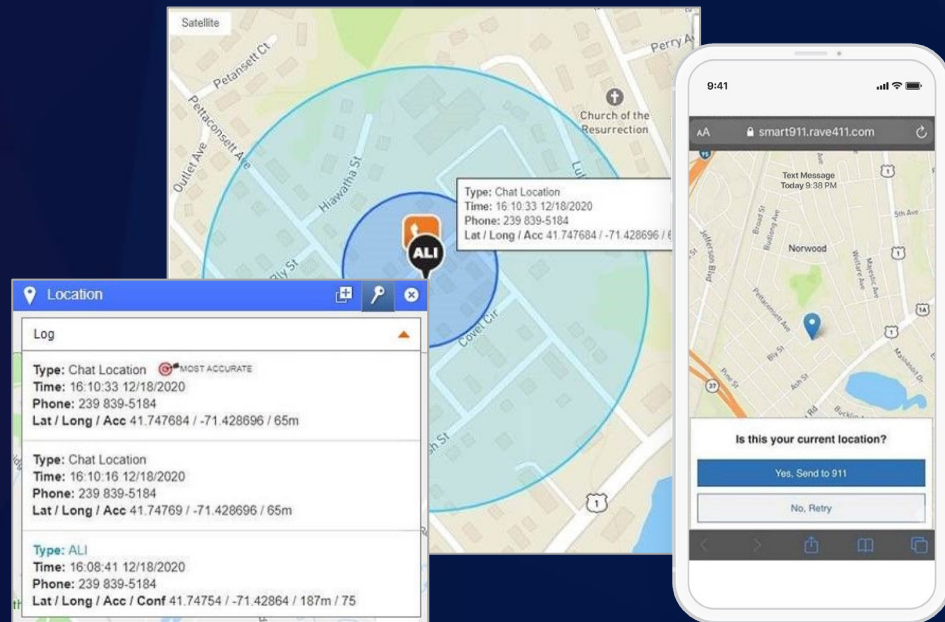
9-1-1 CALLS COME FROM ANYWHERE

Always Know Where They Are

A telecommunicator can now initiate a request for a more accurate GPS Location via chat.



Callers can respond with one-click to send their location through a SMS message.



Missing Person

Smart911 Safety Profile Displays:

- Recent Photo
 - Physical Description
 - Medical Conditions
- Result: 911 Call Taker can immediately forward picture and description to officers in the field for a faster response.

The screenshot displays the Rave Mobile Safety application interface. At the top, there's a header with the Rave logo and navigation links: Copy Profile, Copy Ticket, Copy Link, and About. Below this is a status bar showing a phone number (555-555-5555), a ticket number (01072013-67830), and a time (11:47 PM). The main content area is titled 'Smart911 Profile' and features a tabbed interface with 'All', 'People', 'Addresses', 'Vehicles', and 'Other'. The 'People' tab is active, showing a profile for Sarah McKay. The profile includes a recent photo, physical description (Gender: F, Age: 6), medical conditions (Allergies: Bee stings, Asthma), and contact information (Primary Language: English, PIN: 1234). The bottom section shows the address: 770 E McMillan St, Cincinnati, OH 45206, and the type: House - Single Family. The footer contains copyright information and the date 7/16/2018.

| Name | Gender | Age | Med | Rescue | Photo | Notes |
|---|--------|-----|-----------------------|--------|-------|-------|
| Sarah McKay | F | 6 | | | | |
| Primary Language: English PIN: 1234 Contact Lenses: No | | | | | | |
| Advance Directive: Yes Driver License: SO876346 (MA) Hair: Light Brown | | | | | | |
| Eyes: Brown Gender: Female Age: 6 | | | | | | |
| Height: 3' 4" Weight: 70 lb Blood Type: O+ | | | | | | |
| Prescription Medications: Antihistamine (regular use), Anti-anxiety Medication | | | | | | |
| Mental Health, Behavioral, Cognitive Conditions: Autism | | | | | | |
| General Medical Conditions: Allergies | | | | | | |
| Allergies: Bee stings (serious) | | | | | | |
| Breathing Problems: Asthma | | | | | | |
| Special Notes: I have a potentially fatal allergy to bee stings. | | | | | | |
| Address | | | Type | | | |
| 770 E McMillan St, Cincinnati, OH 45206 | | | House - Single Family | | | |



Medical Emergency

Important Medical Information can be Included:

- o Medical History
- o Medications
- o Allergies

➤ Result: Knowing these details at the onset of the call can help avoid allergic reactions, dangerous medication combinations and more. Ability to share with First Responders, Paramedics and Hospitals.

The screenshot displays the Rave Mobile Safety application interface. At the top, there's a header with the app name and navigation options like 'Copy Profile', 'Copy Ticket', 'Copy Link', and 'About'. Below this is a status bar showing a phone number (555-555-5555), a ticket number (01072013-67830), and the time (11:47 PM). The main content area is titled 'Smart911 Profile' and features a tabbed interface with 'All', 'People', 'Addresses', 'Vehicles', and 'Other'. The 'People' tab is active, showing a profile for 'Christie Smith'. The profile includes personal details like gender (F), age (35), and physical attributes (eyes, height, weight). It also lists medical information such as 'Prescription Medications' (Antihistamine, Diabetes, Insulin), 'Mental Health, Behavioral, Cognitive Conditions' (Deaf), and 'General Medical Conditions' (Allergies). A 'Contact Lenses' section indicates 'Yes'. A 'Rescue' section lists 'Allergies: Bee stings (serious)' and 'Breathing Problems: Asthma'. A 'Special Notes' section mentions a 'potentially fatal allergy to bee stings'. A photo of Christie Smith is shown on the right. At the bottom, the 'Address' tab is active, displaying '770 E McMillan St, Cincinnati, OH 45206' and 'House - Single Family'. The footer contains copyright information and the date 7/16/2018.

| All | | People | Addresses | Vehicles | Other |
|--|-----------------------|---|----------------------------|----------|-------|
| Name | Gender | Age | Med | Rescue | Photo |
| Christie Smith | F | 35 | | | |
| Primary Language: English | | PIN: 1234 | Contact Lenses: Yes | | |
| Advance Directive: Yes | | Driver License: SO876346 (MA) | Hair: Light Brown | | |
| Eyes: Hazel | Gender: Female | | Age: 35 | | |
| Height: 5' 5" | Weight: 110 lb | | Blood Type: O+ | | |
| Prescription Medications: Antihistamine (regular use), Diabetes Medication (oral), Immunosuppressant, Insulin | | Allergies: Bee stings (serious) | | | |
| Mental Health, Behavioral, Cognitive Conditions: Deaf | | Breathing Problems: Asthma | | | |
| General Medical Conditions: Allergies | | Special Notes: I have a potentially fatal allergy to bee stings. | | | |
| Address | | Type | | | |
| 770 E McMillan St, Cincinnati, OH 45206 | | House - Single Family | | | |



Caller Can't Communicate

Caller may not be able to communicate due to:

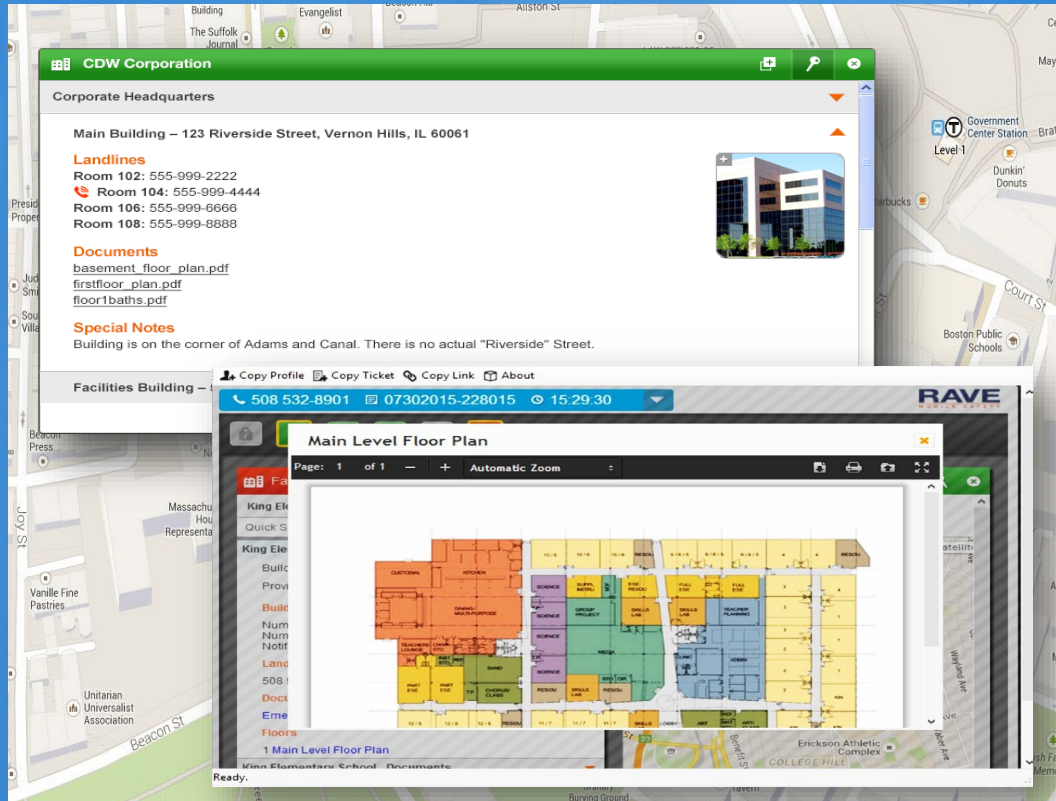
- o Hearing Impaired
- o Allergic Reaction
- o Heart Attack
- o Home Invasion
- o Domestic Violence

➤ Result: Information is immediately available, and caller doesn't need to be the sole source of information.

The screenshot displays the Rave Mobile Safety application interface. At the top, there's a header with the Rave Mobile Safety logo and navigation icons. Below the header, a status bar shows the phone number 555-555-5555, the ticket number 01072013-67830, and the time 11:47 PM. The main content area features a 'Smart911 Profile' section with a yellow banner that reads 'MARTIN REQUESTS SMS: DEAF'. Below this, there's a table with tabs for 'All', 'People', 'Addresses', 'Vehicles', and 'Other'. The 'People' tab is selected, showing a profile for Martin Wolf. The profile includes fields for Name, Gender, Age, Med, Rescue, Photo, and Notes. Martin Wolf is a male, 78 years old, with a driver's license SO876346 (MA). He has a primary language of English, advance directive of yes, eyes of brown, height of 5' 5", and weight of 192 lb. His prescription medications include antihistamine (regular use), diabetes medication (oral), immunosuppressant, and insulin. He has allergies to bee stings (serious) and asthma. His special notes mention a potentially fatal allergy to bee stings. The address is 770 E McMillan St, Cincinnati, OH 45206, and the type is House - Single Family.

| Name | Gender | Age | Med | Rescue | Photo | Notes |
|--|----------|-----------|-----|--------|-------|-------|
| Martin Wolf | M | 78 | | | | |
| Primary Language: English PIN: 1234 Contact Lenses: Yes | | | | | | |
| Advance Directive: Yes Driver License: SO876346 (MA) Hair: Gray | | | | | | |
| Eyes: Brown Gender: Male Age: 78 | | | | | | |
| Height: 5' 5" Weight: 192 lb Blood Type: O+ | | | | | | |
| Prescription Medications: Antihistamine (regular use), Diabetes Medication (oral), Immunosuppressant, Insulin | | | | | | |
| Mental Health, Behavioral, Cognitive Conditions: Deaf | | | | | | |
| General Medical Conditions: Allergies | | | | | | |
| Allergies: Bee stings (serious) | | | | | | |
| Breathing Problems: Asthma | | | | | | |
| Special Notes: I have a potentially fatal allergy to bee stings. | | | | | | |
| Address Type | | | | | | |
| 770 E McMillan St, Cincinnati, OH 45206 House - Single Family | | | | | | |

Facility Profile Data



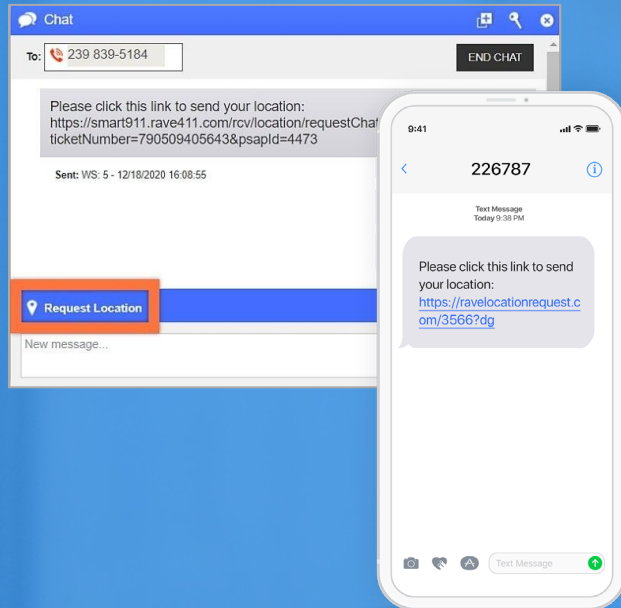
Facility Information

- o PDF of building/floor layouts
 - o AED Locations
 - o Photo of Facility
 - o Emergency Response Documents
 - o Hazardous Materials
 - o Emergency Contacts
- Result: 911 Knows who is calling and where they are located.

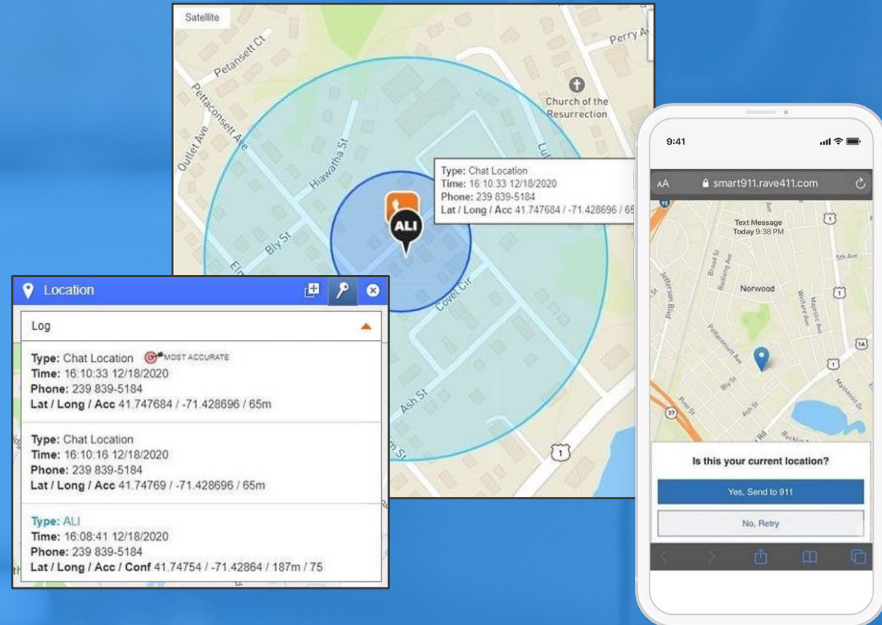


OUTBOUND TEXT FROM 911 & LOCATION REQUEST

A telecommunicator can initiate a request for a more accurate GPS Location via chat.



Callers can respond with one-click to send their location through a SMS message.





Ordering Document

Order #: Q-52914
Date: April 18, 2025
Expires On: April 23, 2025

492 Old Connecticut Path
Framingham, Massachusetts 01701
Phone: (508) 532-8953

Deliver To
Washoe County, NV ("Customer")

PO Box 1900
Reno
Nevada, 89505 United States

Bill To
Washoe County, NV
PO Box 1900
Reno, Nevada
89505 United States

| SALESPERSON | EMAIL | PAYMENT TERMS |
|-------------|-----------------------------------|---------------|
| Chris Short | chris.short@motorolasolutions.com | Net 30 |

| | |
|---------------------------|--|
| SUBSCRIPTION TERM: | 60.0 months from Subscription Term Start |
|---------------------------|--|

Subscription Software Fees

| Subscription Software Description | Unit Price | QTY | Annual Fee |
|--|------------|-------|-------------|
| 911 Response - Full | \$2,600.00 | 17.00 | \$44,200.00 |
| Subscription Software Fees TOTAL: | | | \$44,200.00 |

Setup Fees

| One-Time Service Description | One-Time Fee |
|--|--------------|
| 911 Response (Full) Set-Up Fee | \$2,500.00 |
| One-Time Professional Service Fees TOTAL: | \$2,500.00 |

TOTAL FEES:

| | # of Months | Cost Per Year | Total Contract |
|--|-------------|---------------|----------------|
| Annual Fees: | 60.0 | \$44,200.00 | \$221,000.00 |
| One-Time Fees (Set Up & Integration): | | | \$2,500.00 |
| Total Fees: | | | \$223,500.00 |
| Fees Payable Net 30: | | | \$46,700.00 |

ACCEPTANCE

As an authorized representative of the Customer, please sign and date this Ordering Document to signify your acceptance of the Ordering Document. Payment is due within 30 days of the commencement of the Subscription Term. If Customer needs to issue a purchase order ("PO") as a condition of payment, Customer will timely issue the PO to Rave. This Ordering Document is governed by the Subscription Software Agreement located at https://www.motorolasolutions.com/en_us/about/legal/motorola-solutions-customer-terms/subscription-software-agreement.html ("Agreement"). Any Customer requested revisions to the Agreement will impact the applicable Subscription Software Fees. The effective date of the Agreement will be the date the Customer signs this Ordering Document ("Effective Date").

BILLING INFORMATION:

1. Prices shown above do not include any state and local taxes that may apply. Any such taxes are the responsibility of the Customer and will appear on the final Invoice.
2. If exempt from sales tax, please submit a copy of your tax exemption form to taxexempt@ravemobilesafety.com
 - Please ensure that your proof of exemption is a State Tax Exemption for your billing state. We cannot accept proof of IRS Federal Tax Exemption or W-9 forms in lieu of proof of state tax exemption.

Rapid SOS Service Data Additional Terms and Conditions

In consideration of the additional location and other data ("RapidSOS Service Data") of RapidSOS, Inc. ("RapidSOS") that may be made available by Motorola to Customer, as and when available and commercially reasonable for Motorola, in its sole discretion, to provide as part of the Software and Services under the Agreement, Customer hereby understands and agrees that: (i) the RapidSOS Service Data is provided for informational purposes only and that RapidSOS Service Data should not replace other emergency location information and should not be exclusively relied-upon in an emergency scenario and is not intended to replace the services of primary safety and emergency response service providers; (ii) RapidSOS will be providing the RapidSOS Service Data to a public safety answering point ("PSAP") as a third party service provider that elects to provide such services voluntarily and without being required to do so by the Federal Communications Commission and Customer specifically authorizes RapidSOS and its third-party partners (including but not limited to device manufacturers, operating systems providers and application providers) to provide Customer with RapidSOS Service Data as part of the Services; (iii) Customer shall not use the RapidSOS Service Data in violation of any person's rights of privacy or rights to personality or otherwise in violation of any fiduciary relationship or applicable law; (iv) the Services are designed to automatically request RapidSOS Service Data in conjunction with each wireless call placed to Customer and that Motorola shall have the right to transmit all relevant information to RapidSOS in connection with each request for RapidSOS Service Data as part of the Software and Services, including, without limitation, the information necessary to identify the specific device placing the related wireless call (such as ANI or Caller ID), and a means to identify the Customer PSAP or jurisdiction of the Customer PSAP that received such wireless call; (v) the RapidSOS Service Data is the Confidential Information of RapidSOS; (vi) RapidSOS may collect and analyze certain data exchanged between RapidSOS and users of RapidSOS Service Data in order to facilitate delivery of and improve RapidSOS's service and such users' experience; and (vii) notwithstanding Section 14.7 (Third Party Beneficiaries) of the Agreement, RapidSOS will be deemed to be an express third party beneficiary hereunder and under Section 10.5 (Customer Restrictions) of the Agreement, together with all confidentiality obligations of Customer, with respect to the restrictions set forth herein and therein solely as it relates to the RapidSOS Service Data made available as part of the Software and Services.

SPECIAL CONDITIONS

NONE

Rave Wireless, Inc.

Signature: _____

Date: _____

Name (Print): _____

Title: _____

Washoe County, NV

Signature: _____

Date: _____

Name (Print): _____

Title: _____

Billing Contact Information

First Name: _____

Last Name: _____

Email: _____

Phone: _____

Please sign and email to Chris Short at chris.short@motorolasolutions.com

THANK YOU FOR YOUR BUSINESS!